

OneCare Vermont

2022

Budget Presentation to

Green Mountain Care Board

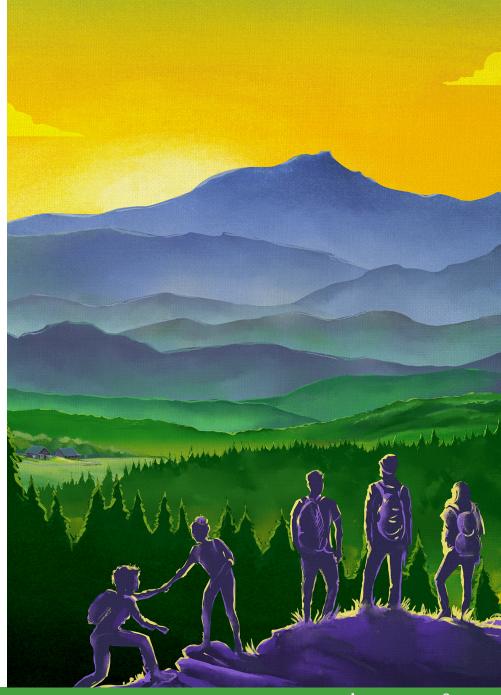
Vicki Loner, CEO; Carrie Wulfman, MD, CMO; Sara Barry, COO; and Tom Borys, Vice President of ACO Finance November 10, 2021

Budget Section 1

ACO Information and Background

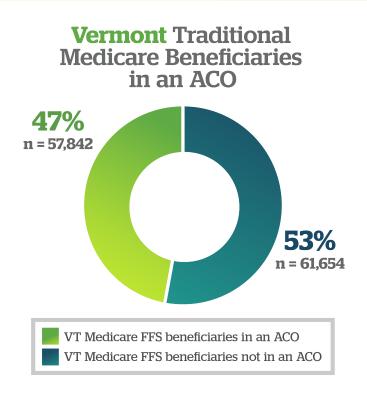
Budget supports continuous advancement towards **value-based care**

- Growing Statewide Attribution
 - Increasing number of engaged providers
 - Over 5,000 providers statewide and over 90% of eligible primary care
- Continuous population health investments
 - \$28.9 million direct payments to providers
 - Growing engagement in independent primary care model
- Growing conversion from fee-for-service to value-based care
 - \$1.3 billion of existing healthcare dollars (Half of VT's eligible health care spend in model)
 - 100% in advanced payment model



"CMS wants every Medicare Beneficiary to be in an accountable care relationship by 2030."

2020 Medicare Beneficiaries in Accountable Care Relationships Vermont vs. National



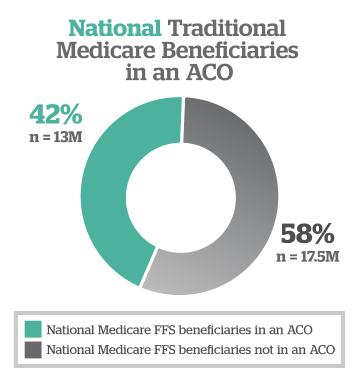


Chart source: CMS White Paper on CMS Innovation Center's Strategy: Driving Health System Transformation - A Strategy for the CMS Innovation Center's Second Decade; https://innovation.cms.gov/strategic-direction; published October 2021

Positive Evaluation: Vermont's APM Progress by NORC at the University of Chicago

Key Takeaways from CMS Findings



Statistically significant Medicare gross spending reductions



Declines in acute care stays and 30-day readmissions

The evaluation of the first two years of the model was conducted by <u>NORC at the University of Chicago</u>, an independent research institution, and assesses the implementation and measures effects of the APM. Report: https://innovation.cms.gov/data-and-reports/2021/vtapm-1st-eval-full-report; <a href="https://innovation.cms.gov/data-and-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1st-eval-full-reports/2021/vtapm-1s

OneCare's Core Capabilities







Network Performance Management

Data and Analytics

Payment Reform

Provider Perspectives

- COVID-19's impact on care
- ACO as a vehicle to move forward
- Innovation required to do business
- Care coordination evolving
- Abundant opportunities for collaboration



Budget Section 7

ACO Quality, Population Health, Model of Care, and Community Integration

Core Capability: Network Performance Management Quality and Care Model



Network Contracting

- 5,060 providers
- 288,000 attributed lives
- Full continuum of care

Quality

- Focused quality strategy
- Practice-level quality reporting
- Incentives for high-quality care

9

Care Model

- Population health model
- Prevention
- Care coordination

Core Capability: Network Performance Management Quality



Value-Based Incentive Fund (VBIF)

Quality Focused Areas

determined in 2021:

Hypertension

Diabetes

Depression Screening

Developmental Screening

54 primary care organizations

were provided with data to help them understand how they are doing compared to national benchmarks on these quality focus areas. Incentives are tied to providing higher quality of care.



	Medicaid VBIF Results (2021 Q1)							
		Hypertension	Diabetes	Dev Screening	Depression			
ZIL	Met Target	49%	65%	95%	79%			
B	Met Stretch Goal	23%	35%	84%	5%			
Ą	Met Target	50%	79%	92%	58%			
HS	Met Stretch Goal	14%	43%	83%	0%			
	OneCare Aggregate	Below Target	Met Target	Met Stretch Goal	Met Target			

Core Capability: Network Performance Management Quality



VBIF, continued

	DEPRESSION SCREENING			DEVELOPMENTAL SCREENING	
ORGANIZATION	COMMERCIAL	MEDICAID	COMMERCIAL	MEDICAID	
Green Primary Care		<u> </u>			
Mountain Pediatrics, PC'	0	0	•	0	
Pondside Pediatrics					
Miller Health Partners, Inc.	0				
Hospital and Health Center Inc.	0 1				
Smith Hospital					
ABC Pediatrics		110			
Vermont Regional Hospital, Inc.		10			
The Medical Center Inc.	41 0				
Pediatrics and Other Medicine					
123 Hospital, Inc.					
Down the Street Pediatrics	401F				
NE Kingdom Pediatrics	111				
Royal Partners Peds					
SE Vermont Pediatrics		<u> </u>			
Medical Center Inc.		0			
Valley Pediatrics	101	0			
OneCare Aggregate					
	Met Stretch Goal				
	Met Target Goal				
	Below Target Goal				

11

Core Capability: Network Performance Management Care Model



Care Coordination Program

Participant Survey: Care Model

Received 121 responses from Area Agencies on Aging, Designated Agencies, FQHCs, home health and hospice agencies, hospital-owned and independent primary care, SASH, and VCCI.

Actions Taken:

- Re-evaluated Care Navigator
- Conducted two trainings on motivational interviewing
- Developed a 2021 education plan



12

Affirmed

- **Person-Centered Care**
- **Ommunity Team Based Care**
- Shared Care Plans
- Lead Care Coordinator
- Care Conferences
- Shared Communication Platform

2022 Payments:



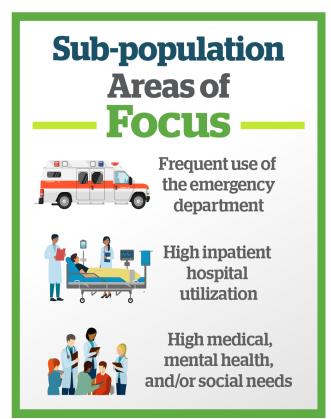
No Longer Linked to Care Navigator Payments have two components:



Core Capability: Network Performance Management Care Model



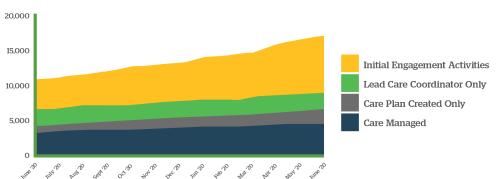
Care Coordination, continued



Care Management Rates:

Trending Metric Counts:

Count of Patients Engaged in Care Coordination Activities



Process and Outcome Metrics

Key process and outcomes metrics will still be monitored using a simplified tool. Care Navigator will continue to be available for communication and collaboration

Next Steps

Support the network in the transition to the 2022 Care Coordination Program

- Educate network on program changes
- Prepare network for simplified reporting requirements

13

Core Capability: Network Performance Management

2022 Network Accountabilities

- Patient panel management and outreach
- Care coordination
- Bi-annual care managed attestation (NEW)
- Care coordinator professional development
- Cross organizational collaboration and communication
- Process improvement



Core Capability: Data and Analytics



Actionable Data & Insights for Providers

Participant Survey: Data & Analytics

Respondents use:

- static reports
- self-service analytic tools
- direct support

Improvement opportunities:

- data availability
- ease of use
- customized support

78% of network survey respondents said they currently use OneCare data for organizational decision-making:

- inform financial decisions
- quality improvement work
- workflow refinement
- coordinating within and across HSAs
- identify variations in care or quality



OneCare analysts are:

- identifying opportunities for changes in workflow or improvement in quality of care
- interacting with participants to determine where data could support improvement efforts

Featured OneCare tools and apps:

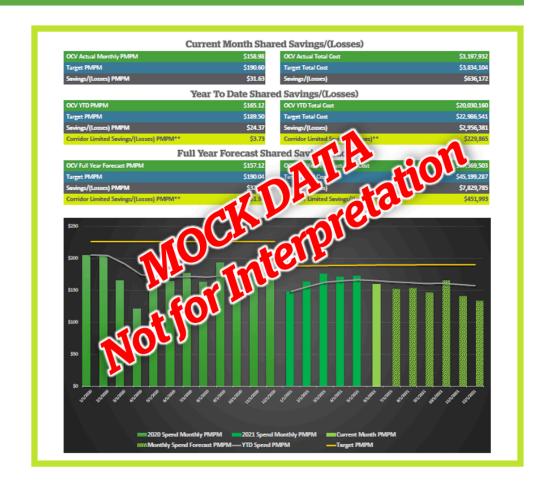
- OneCare Performance Dashboard
- Performance Dashboard Companion Application
- Inpatient Care Location Insights
- Influenza Vaccine Quality Improvement Initiative
- Hypertension and Diabetes Management

Core Capability: Data and Analytics



Financial Performance Report

- Designed to communicate total program savings/loss outcomes to participants
 - Current month
 - Year-to-date
 - Year-end forecast
- Cascades from aggregate results down to HSA and practice level financial outcomes
- Aggregates all program elements into one financial summary

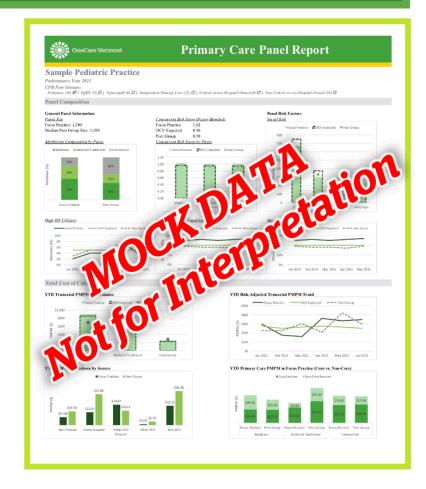


Core Capability: Data and Analytics

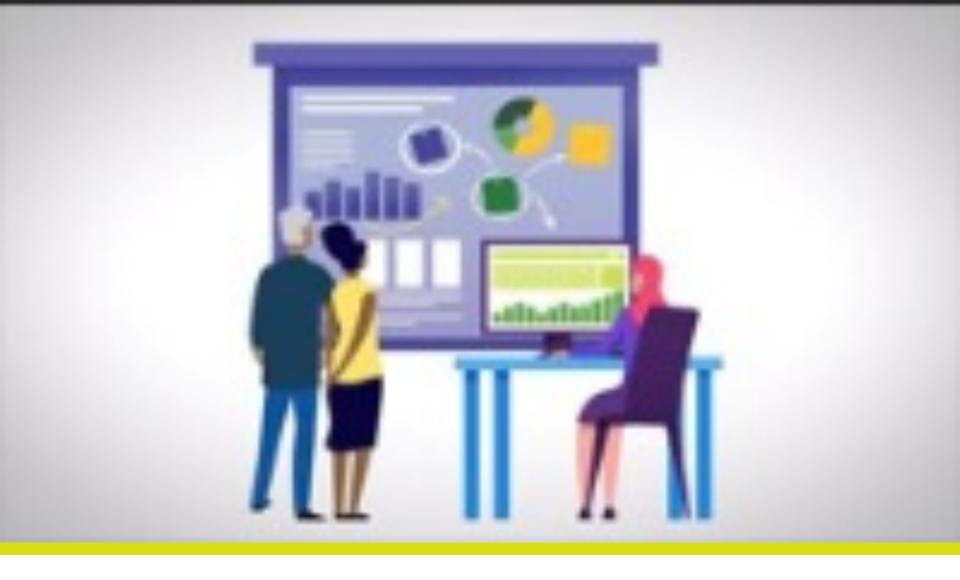


Primary Care Panel Report

- Designed to consolidate multiple data elements into one quarterly report
 - Practice panel composition
 - Total cost of care
 - Utilization
 - Quality
- Performance benchmarked against a peer group of similar practices
- Further research and analysis facilitated through:
 - WorkbenchOne
 - Direct OneCare support



17



OneCare Vermont: Data and Analytics

https://youtu.be/t1uJzyhtGqQ

Find more videos about OneCare in our video center: www.onecarevt.org/videos

Core Capability: Payment Reform Fixed Payment Transformation



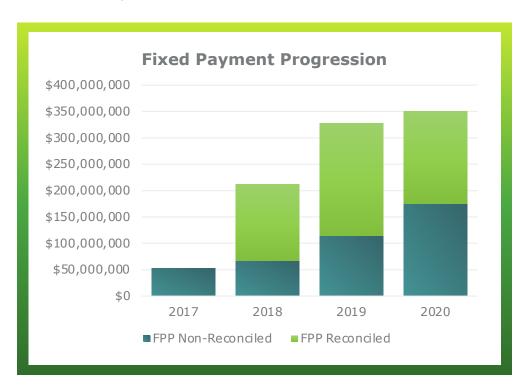
Participant Survey: Payment Reform

Highlights:

- Requests for additional supports
- Customize support to promote understanding of offerings and underlying models
- Technical and formatting enhancements to existing reports

OneCare facilitates fixed payment conversions on behalf of its participants:

- Stabilizes provider revenue
- Stabilizes healthcare costs
- Shifts away from volume-based incentives



19

Core Capability: Payment Reform Fixed Payment Transformation



Comprehensive Payment Reform Program

Program to transition independent primary care practices to stable monthly fixed payments

- Monthly PMPM payments for "core" primary care services
- FFS+ reimbursement for other services offered within the primary care setting like:
 - Behavioral health
 - Procedures
 - Lab
- Supplemental PMPM to support care delivery evolution



Hosted a series of focus groups in the summer of 2021

- Opportunity to collect feedback and ideas
- Provided input into 2022 program adjustments

Lessons Learned

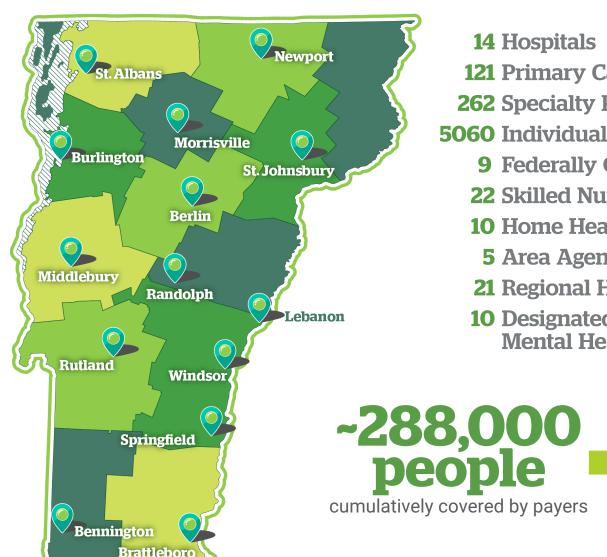
- Network engagement takes time and dedication
- Participants deeply engaged in programmatic evolutions
- Commitment to care coordination affirmed
- Clinical prevention warrants more focus
- COVID-19 reinforced the importance of value-based care
 - Team-based care,
 - Coordination of care,
 - Payment reforms,
 - Use of data,
 - Alternate visit types/telehealth
- Providers recognize value in progressive capitated payment model



Budget Section 2

ACO Provider Community

2022 ACO Map and Participants



121 Primary Care Practices*

262 Specialty Practices**

5060 Individual Providers

9 Federally Qualified Health Centers

22 Skilled Nursing Facilities

10 Home Health Agencies

5 Area Agencies on Aging

21 Regional Housing Authorities (SASH)

10 Designated Agencies for Mental Health & Substance Abuse

The number of attributed people has grown nearly tenfold from 29.100 in 2017

OneCare Vermont

^{*} Including independent primary care practices and hospital primary care practices

^{**} Including hospital and independents

Budget Section 3

ACO Payer Programs

Value-Based Care Programs

Budget includes continuation of all payer programs offered in 2021

COVID continues to create challenges, but also reinforces the need for value-based care

Medicare

- Budget anticipates similar program design
- Trend rate budgeted per CMS forecast

Medicaid

No substantial changes incorporated into budget

BCBSVT QHP & Primary

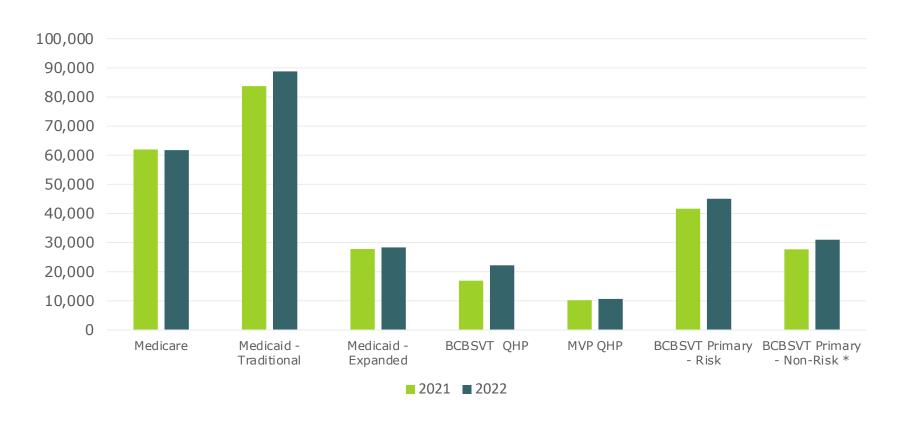
- Contracts merged into one
- No substantial changes incorporated into budget

MVP QHP

No substantial changes incorporated into budget



Attribution by Program



Budget Includes 288k lives; 257k expected to qualify for scale

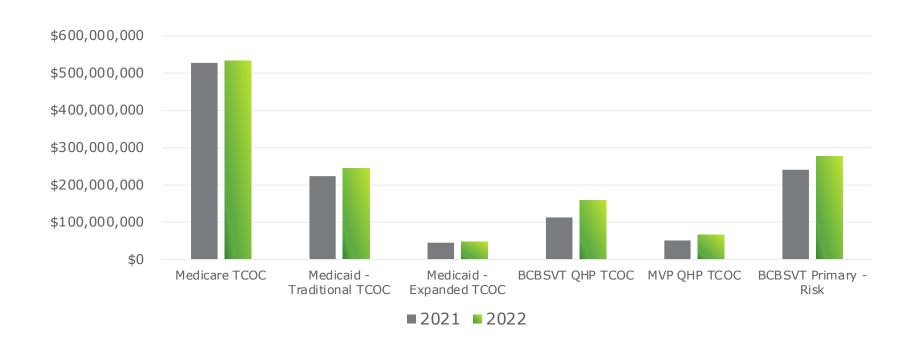
- Modest increase to Medicaid attribution expected
- Additional participation in BCBSVT programs expected in increase commercial attribution

^{*} Does not qualify for All-Payer Model scale

Budget Section 4

Total Cost of Care

Estimated Health Care Accountability



\$1.33B of Health Care Costs in Value-Based Contracts

- 2022 represents another year with significant healthcare costs included in a value-based model
- Impacts of the COVID pandemic make forecasting payer targets challenging
- Accountability growth follows attribution increases, insurance rate increases, COVID rebound, and other payer reimbursement modifications

Program Trend Rates

Best available data are used to develop the total cost of care estimates

- In 2022 this is complicated by the fact that 2020 would typically be the "base year" for some programs
 - Conversations are ongoing as to how each payer will work around this unusual year
- Current healthcare patterns continue to evolve

Unique Medicare program factors:

- End Stage Renal Disease (ESRD) and Non-ESRD components budgeted at the United States Per Capita Cost (USPCC) trend forecast
 - Supports providers and reform efforts
 - Potential to affect cost shift
- Multi-Payer Advanced Primary Care Practice (MAPCP) component budgeted conservatively at 3.5%
- Despite these assumptions, the Medicare trend rates will ultimately be established by the GMCB

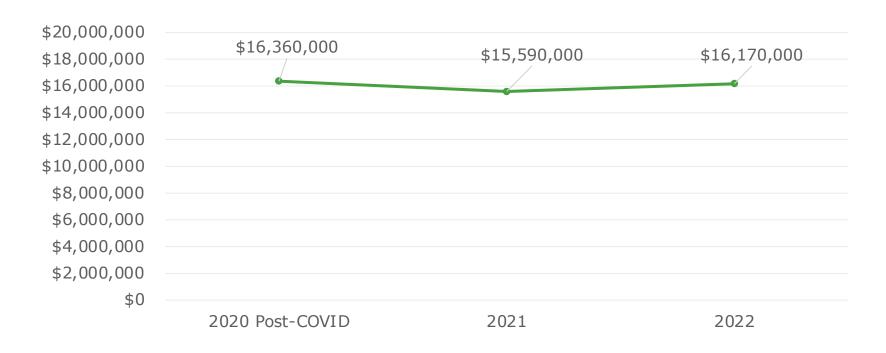


Budget Section 5

Risk Management

Risk/Reward Levels Through the Pandemic

- Total cost of care forecasts are prepared for the purpose of estimating risk/reward opportunity
- While program terms are being actively negotiated, the budget assumes continuation of reduced risk levels in 2022 as the pandemic continues to disrupt healthcare patterns



^{*} Figures approximate the budgeted/estimated risk levels entering the performance year. The figures do not factor in COVID-related adjustments such as proration for the duration of the public health emergency.

Risk and Reward Model

- The risk model changed to a pooled approach in 2020 in response to COVID, actuarial concerns, and resource constraints
- In concert, PHM investments are evolving to include performance-based components

Working together, these two elements spread accountability down to the individual practice level without overloading community providers with untenable risk.

Shared Savings/ Losses

- Opportunity to offset participation fees
- Pooled by HSA, with HSA-level performance factors
- Accountability Pool incorporates primary care into the risk model

Largely remains with hospitals

Population Health Program Accountability

- Many OneCare investments now have specific performance-based components
- Providers meeting/exceeding targets have the opportunity to earn more relative to their peers
- Enables financial accountability to align with the size of investments

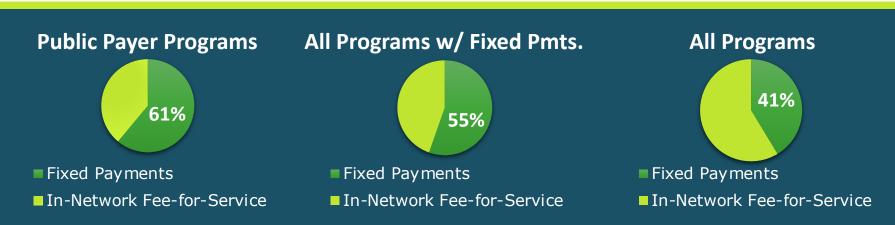
Fixed Payments

Underneath total cost of care (TCOC) accountability programs, OneCare is able to facilitate payment reforms for its providers.

OneCare's payment reform offerings are affected by:

- The contracted payer programs and the health care costs included within those contracts
- Whether or not the payer program offers a fixed payment option
- The size of the attributed population
- Proportion of care in-network vs. out-of-network
- Provider readiness

OneCare's fixed payment evolution can be determined by comparing the fixed payments to the in-network TCOC included in program contracts.



Note: 2021 data used to develop the pie charts

Budget Section 6

ACO Budget

Overview: \$44.1M Budget

Balanced Budget

- No profit or loss
- No additional contributions to OneCare reserves

Key Strategies

- Accommodate the end of
 Delivery System Reform and
 Health Information Technology revenue
- Continue focus on care coordination
- Sustain investments that have become reliable revenue streams for participating health care providers
- Maintain capacity to support the provider network



35

Revenue Highlights

Landscape:

- The main challenge in the 2022 budget was accommodating the loss of Delivery System Reform (DSR) and Health Information Technology (HIT) funding
 - \$3.9M revenue loss
- Budget includes consistent reform investments through payer contracts
 - Revenue levels float with attribution
- Deferred funds accumulated through the pandemic largely consumed in 2021
 - Some remains for programs continuing into 2022
- \$3.6M increase in hospital participation fees needed to balance the budget

Revenue	Highl	ights

Area	2021 Revised	2022	Change
Payer Program Support	\$10,923,620	\$11,988,969	\$1,065,349
Blueprint	\$8,767,133	\$9,073,983	\$306,850
DSR Funding	\$2,900,000	\$0	(\$2,900,000)
Health Information Technology	\$1,000,000	\$0	(\$1,000,000)
Fixed Payment Allocation	\$3,354,110	\$3,360,439	\$6,329
Other Revenues	\$3,993,990	\$1,062,121	(\$2,931,869)
Hospital Participation Fees	\$15,056,520	\$18,696,155	\$3,639,635
Total	\$45,995,373	\$44,181,667	(\$1,813,706)

Expense Highlights: Population Health Management

Landscape:

- In light of the revenue loss, the budget aims to protect as much of the population health investments as possible
- Investments in care coordination were specifically identified as an area to sustain funding
 - Care coordination is at the epicenter of many ACO models
 - Requires hospital investment to sustain
- Despite some necessary changes to certain programs, OneCare is able to sustain
 \$28.9M of funding to participating providers



Expense Highlights: Population Health Management

Care Coordination

- Significant effort to maintain this program;
 some reductions required
- Funding model moving off of Care Navigator
- Each payment stream has a component for outcomes/performance
- Continuation of the Longitudinal Care Program
- Reduced DULCE expense for OneCare
 - Program maintained in full through additional support from VDH

PCP Engagement Payments

The revenue that historically supported these payments will be reallocated to help sustain the care coordination program

Value-Based Incentive Fund (VBIF)

- Continuing to move toward a payer-blended approach that enables OneCare to reward providers for high-quality care
 - Timely payments
 - Practice-specific quality scores



Expense Highlights: Population Health Management

Prevention

- Budget includes six months of RiseVT funding in the same form
- Work beginning to determine the next iteration of clinical prevention and health equity

Blueprint

Aggregate 3.5% inflation

Payment Reform Programs

- CPR program expansion anticipated in 2022: two additional practices
- Working on pilot with FQHCs for anticipated 2023 launch

Specialist / Innovation

No new expenses; all expenditures represent continuation of previously funded initiatives



PHM Investment Areas

Investment Area	Amount	Focus & Purpose
Primary Care Services	\$10,789,077	Payments to primary care intended to supply resources to focus on population health initiatives
Care Coordination	\$6,753,948	Payments designed to encourage enhanced coordination and communication of patient care; Longitudinal Care; DULCE
Quality	\$1,527,247	Programs and payments designed to incentivize high- quality care
Primary Prevention	\$215,000	Investments in prevention programs
Specialty / Innovation	\$534,873	Investments for innovative program pilots with the opportunity to improve care and drive success under program goals
Blueprint Programs	\$9,073,983	Supports and Services at Home (SASH), Community Health Team (CHT), and Patient Centered Medical Home (PCMH) payments
Total	\$28,894,128	Total funding opportunity

OneCare Vermont onecarevt.org

41

PHM Investment Recipients

Provider Type	Amount	Programs
Hospital / Hospital PCP	\$9,921,295	Population Health Mgmt. Program, Complex Care Coordination Program, Value-Based Incentive Fund, Primary Prevention, Specialist Program, Innovation Fund, PCMH Payments, Community Health Team Payments, Reinvested VBIF Quality Initiatives
Independent PCP	\$6,263,893	Population Health Mgmt. Program, Complex Care Coordination Program, Value-Based Incentive Fund, Comprehensive Payment Reform Program, PCMH Payments
FQHC	\$4,867,996	Population Health Mgmt. Program, Complex Care Coordination Program, Value-Based Incentive Fund, Primary Prevention, PCMH Payments, Community Health Team Payments
Specialist	\$120,000	Value-Based Incentive Fund
Designated Agency	\$1,029,452	Complex Care Coordination Program, Value-Based Incentive Fund, Specialist Program, Innovation Fund
Home Health	\$1,459,000	Complex Care Coordination Program, Value-Based Incentive Fund, Longitudinal Care
Area Agency on Aging	\$258,301	Complex Care Coordination Program, Value-Based Incentive Fund
SASH	\$4,285,795	SASH
Community	\$50,000	Community entities
Other / TBD	\$638,395	Parent Child Centers, TBD
Total	\$28,894,128	3

OneCare Vermont onecarevt.org

42

Landscape:

The resource demands from the provider network are higher than ever – and this is a good thing.

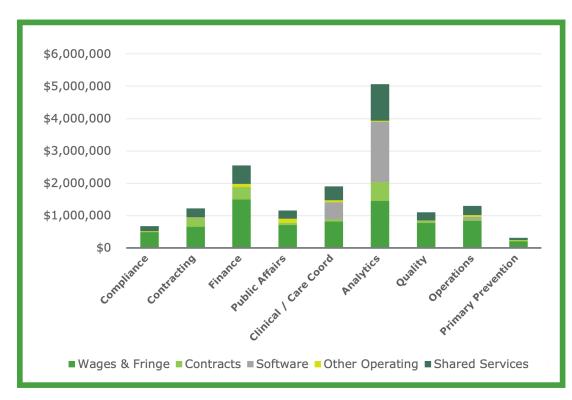
- Participants are asking for additional data, insights, and direct support
- OneCare continues to operate a complex suite of value-based ACO programs
- Participants need support in understanding their roles and implementing their accountabilities
- This is a learning organization, and incorporating new findings and insights in a way that includes network input and feedback takes resources

In addition, staff needs time to meet demands outside of provider support, which limits the time that can be dedicated to participating providers and ACO activities



The operating budget aims to sustain the capacity to continue supporting participating providers, and also being mindful of the costs charged to hospitals.

	2021	2022	Change
Salaries, Payroll taxes & Fringe	\$9,646,062	\$9,651,315	\$5,253
Software/Informatics Tools	\$3,604,919	\$2,516,505	(\$1,088,414)
Consulting, legal and purchased services	\$1,147,448	\$1,193,249	\$45,801
Supplies, Travel, and Other	\$1,507,230	\$1,926,469	\$419,239
Total	\$15,907,679	\$15,289,560	(\$618,120)



- \$618k expense reduction
- Supplies, Travel, Other category includes reclass of software professional services
- Salaries: Comparable staffing model
- Software: Restructuring of VITL contract; reclass of software professional services

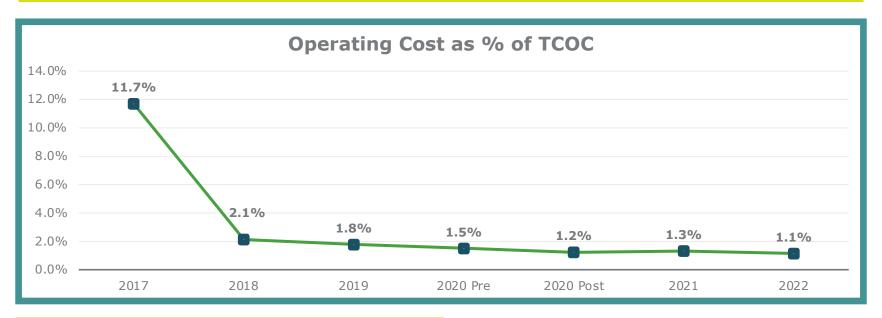
44

Staffing remains the single largest operational investment. Operations continue with 16.35 fewer FTEs than planned in the 2020 Pre-COVID budget.

Staffing					
	2020 Pre-COVID	2020 Post-COVID	2021 Initial	2021 Update	2022
Full Workforce FTEs	77.75	67.26	64.65	67.50	61.40
Budgeted Paid FTEs *	77.75	59.03	64.65	61.37	61.40



45



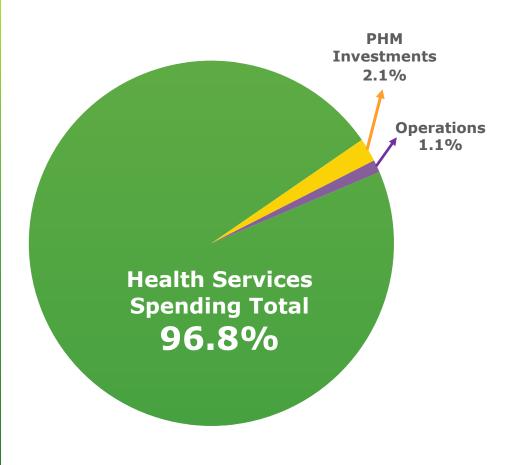


- OneCare reduced its operating expenses significantly to support the providers who fund ACO programs and activities
- The operating expense budget remains at this lower level through 2022
- Maintaining this level limits OneCare's ability to take on new initiatives

46

Full OneCare ACO Accountability Budget

Summary Income Statement	2022 Budget
TCOC Targets	\$1,330,238,159
Payer Contract Rev.	\$11,988,969
Other Revenues	\$4,422,559
Hospital Dues	\$18,696,155
Total Revenue	\$1,365,345,842
Health Services	\$1,321,164,176
PHM Investments	\$28,894,128
PHM Investments Operating Costs	\$28,894,128 \$15,287,538



47

Income Statement

Balance Sheet

ncome Statement *	2022 Budget
	Å524.426.020
Medicare TCOC	\$524,136,820
Medicare - Blueprint Obligation	\$9,073,983
Medicaid - Traditional TCOC	\$245,245,465
Medicaid - Expanded TCOC	\$47,558,217
BCBSVT QHP TCOC	\$159,654,505
MVP QHP TCOC	\$66,924,423
BCBSVT Primary - Risk	\$277,644,746
TCOC Targets Total	\$1,330,238,159
Payer Program Support	\$11,988,969
DSR Funding	\$0
Health Information Technology	\$0
Fixed Payment Allocation	\$3,360,439
Other Revenues	\$1,062,121
Hospital Dues	\$18,696,155
Total Revenue	\$1,365,345,843
	Ψ -,σσσ,σ ισ,σ ισ
FFS Spend	\$875,282,023
Fixed Payment Spend	\$445,882,154
Health Services Spending Total	\$1,321,164,176
Population Health Management Payment	\$9,457,821
Complex Care Coordination Program	\$6,549,463
Value-Based Incentive Fund	\$1,527,247
DULCE	\$204,485
CPR Program	\$1,331,256
Primary Prevention	\$215,000
Specialist and Innovation	\$534,873
PCP Engagement	\$0
SASH	\$4,285,795
Blueprint PCMH	\$1,993,092
Blueprint CHT	\$2,795,095
Total PHM Investments	\$28,894,128
General Operations	\$15,287,538
Risk Protection	\$0
Total Infrastructure	\$15,287,538

	2002 D. I. i.
Balance Sheet	2022 Budget
	20.250.000
Cash	20,350,000
Restricted Cash	3,900,000
Total Cash, Investments, & Reserves	24,250,000
	2 200 000
Accounts Receivable	2,200,000
Accounts Receivable from Participants - Contract Risk Settlement	-
Accounts Receivable from Payers - Contract Risk Settlement	-
Prepaid Expenses and other current assets	275,000
Total Current Assets	26,725,000
Board Designated Assets	
5	20,000
Property, Plant And Equipment, net	30,000
Other Long-Term Assets	26.755.000
Total Assets	26,755,000
A coursed Francisco (ANA/ Possible	45 740 574
Accrued Expenses/NW Payable	15,718,574
Accounts Payable to Participants, Contract Risk Settlement	-
Accounts Payable to Payers, Contract Risk Settlement	
Due to UVMMC	4,100,000
Due to DHH	-
Deferred Revenue	1,250,000
Debt	-
Other Current Liabilities	-
Designated Risk Reserve Fund Balance	-
Total Current Liabilities	21,068,574
Long Term Liabilities - Deferred Revenue	-
Long Term Liabilities - Other	-
Total Liabilities	21,068,574
Constant Constallantions	
Capital Contributions	-
Retained Earnings	
OneCare Net Assets	5,686,426
Total Equity	5,686,426
Liabilities and Equities	26,755,000
,	,,

^{*} The income statement is displayed in a non-GAAP manner in order to transparently display the scope of 2022 operations

OneCare's work towards making steady advancements in value-based care adoption



- 1. Growing engagement
 - Broad accountability and engagement across 162 independent organizations
 - Increasing attribution
- 2. Continual commitments to population investments and approach in support of delivery reform
- 3. Advancing innovative payments models linked to outcomes and quality
- 4. Delivering on fixed predictable payments for payers and providers

Top ThreeFacilitators for
Maximum Success*

- Provider Interest
- Health Plan Interest/Readiness
- **Government Influence**

*HCP-LAN survey

Future Opportunities •

Move away from fee-for-service lookback as the basis for target setting

Maximizing risk/reward in alterative advanced payment models

Models that support rural high value/low-cost providers